Civil rights testing is an investigative tool used to gather evidence, usually in order to compare conduct to legal requirements or a policy. It involves one or more people covertly engaging in a transaction or interaction. Matched pair testing is one type of civil rights test that compares treatment between two people based on one variable because all other differences are controlled for:

**Housing**

- **Agent:** This neighborhood may not be the best fit for you.
- **White Tester:** Get your application in by June 15!

**Employment**

- **Applicant #1:** I can come in to watch the company video.
- **Applicant #2:** I understand that watching the company video is a requirement to get started. I have a hearing impairment; is this video subtitled?
- **Recruiter:** How about tomorrow at 11:30AM?
- **Recruiter:** I’m sorry, we can’t make any special exceptions.

**Public Accommodations**

- **Host:** Sorry we don’t have anything available for you.
- **Host:** Please follow me this way.

Civil rights testing is a valuable tool for educating the public, supporting policy advocacy, training businesses, and enforcing the law.

www.equalrightscenter.org